300 N. Lake Ave., Pasadena, CA 91101 / PO Box 7060, Pasadena, CA 91109-7060 / www.lacera.com / 626/564-6132 • 800/786-6464

LACERA WEBSITE PRIVACY STATEMENT

Revised 04/21/11

LACERA takes your right to privacy seriously. This Privacy Statement promotes the principles of disclosure and informed consent. To demonstrate our commitment to your privacy, we are disclosing our information practices.

For questions about the security of our website or this Privacy Statement, email the LACERA Privacy Officer at rbendall@lacera.com or call 626-685-4629. Or you may mail questions to: LACERA

Attn: Privacy Officer 300 N. Lake Pasadena, CA 91101

SECURITY

When we ask a member to enter sensitive information (such as name, e-mail address, Social Security number, or password), that information is encrypted and protected.

COLLECTION AND USE OF INFORMATION

LACERA collects personal information from a member at various points on lacera.com in order to enable access to its member database; however, no information is collected without a user's consent. LACERA is the sole owner of any personal information collected and does not sell, share, rent, or otherwise distribute any of this information.

SHARING OF INFORMATION

Information supplied by our users is considered private and will not be made available to others for any purpose.

EMAIL

Email is not a secure platform. Information passed through e-mail can be intercepted by third parties. For this reason, you should not communicate personal information (e.g., account information) via e-mail.

LINKS TO OTHER WEBSITES

As a convenience for users, lacera.com contains links to other websites created and maintained by other public and private entities. LACERA is not responsible for the material found on any linked site or for the privacy practices of such other sites. We encourage you to read the privacy statements of linked sites; their privacy policies may differ from ours.

LOG FILES

LACERA logs Internet Provider (IP) addresses and user browser types for statistical and systems administration purposes only. These logs are analyzed to determine user interest in the various areas of our site, to identify system performance or problem areas, and to improve the value of the materials available on the website. We do not link IP addresses to anything personally identifiable. This means a user's session will be tracked, but the user will be anonymous.

COOKIES

A cookie is a piece of text stored on a user's computer by their web browser. Cookies can be used for various reasons, including authentication purposes and storing site preferences; however, LACERA does not use cookies to collect information about users of its website for any purpose.